



## Facilities & Infrastructure Management Policy

At GLOBE WILLIAMS we are committed to providing facilities and infrastructure management services that ensure full client satisfaction, understanding that each company has different needs in terms of staff, operations and infrastructure management. Offering a wide range of services and coming into direct contact with our clients, we design a flexible, personalised management plan capable of addressing the changing needs of every business.

Our policy is to maintain the buildings and areas whose maintenance and operation we have undertaken in such a way as to provide a safe and reliable environment, ensuring that they are fit for their purpose so as to support the Client in implementing their strategic plan.

To achieve the objectives of the Facilities and Infrastructure Management Policy, the company has a Facilities Management Department. The role of the Facilities Management Department is to:

- meet client needs and expectations;
- provide a service that offers maximum value using the best available financing;
- protect the value of the client's fixed assets by carrying out repairs in a manner which is in line with the expected use of the facility and which optimises the equipment's lifespan;
- minimises the risk of unforeseeable major failures which could negatively affect the basic work of each client;
- establishes robust planning procedures which generate effective maintenance schedules which will allow the client to forecast the cost of future maintenance costs;
- ensures that the Client's assets comply with the relevant legislation and that all work is carried out in accordance with the Occupational Health and Safety procedures.

Management

Date